

# **Apartments FAQ**

# 1) Services included

- a) One parking place for every apartment
- b) Free wi-fi connection
- c) Free entrance in the 16x5 meters swimming pool, into the sea sight solarium, hydro massage pool and in the small sauna fit for 2 people

NB: Sauna has an extra cost of 10 Eur/couples

# 2) Cleaning

Daily cleaning service is not provided.

Change of linen (sheets and towels) available on request (as an extra)

# 3) Breakfast

The stay doesn't include breakfast.

Breakfast service is available as an extra from March to October and when the B&B is active (40 Eur/day), within h 9.00 am to h 11.00 am.

#### 4) Check in and check out times

Chincamea is an Adult Only activity, ideal for couples.

The number of the guests must be the same one written in the reservation's form, no additional babies or children can sleep in the rooms with the parents.

Check in: from 3 to 7 pm, later upon request, earlier depending on availability.

NB: Earlier or delayed arrivals may result in extra costs.

We ask the guests to inform us about their arrival time, via What's App or email, the same morning or the day before arrival.

Check out: within 11 am.

NB: After that time, the B&B shall be entitled to charge from 50% up to 100% of the daily fee.

### 5) Location

We are right in the middle between Portofino and Cinque Terre, on top of the panoramic Hill "Bruschi", in Casarza Ligure.

There's no public transportation to get here: to be our guest, you need to reach us with your car or motorbike,

riding two kilometers uphill.

#### 6) Swimming pool rules

The pool is open from h 8.30 till the sunset: swimming pool access is prohibited at night time, entrance is allowed on day light only.

No swim cap is need to enter the swimming pool. We don't provide guest with towels for the pool. Pool is not heated and there's no lifeguard.

#### 7) Pets:

We are sorry, but animals can't be our guests